To access Emergency Relief call 1800 979 777

Monday to Friday 9:30am-5pm

To access Emergency Relief, you need to call the Emergency Relief and Food Access Service (ERFAS) 1800 979 777.

ERFAS can help you access to support with food, rent and bills.

Before you call, have the following ready so we are able to assist:

- A form of ID, like your driver's licence
- Your Medicare card or Centrelink card.
- Any overdue bills, if you need help with these.







